Device repeatedly reboots

Frequently Asked Questions · https://manual.amnimo.com/en/docs/frequently-asked-questions-en/edge-gateway-repeatedly-restarts/

If the mobile communication settings are not properly configured, the device may repeatedly reboot due to the fail-safe feature. Please check the following points

Disable fail-safe

Please check the following ❶-❺ in this order.

Click [Advanced Settings/Controls] - [Mobile Communication Settings] on the side menu.



Select the target mobile line name and click [...]-[Edit].



[Uncheck "Fail-safe" and click "Settings.



Select the target session name in the **session list** on the same page and click [...]-[Edit].



Set the correct content and click "Configure".



Check the status of communication

Click on [Operational Information] - [Mobile Communications] in the side menu and verify that the "Mobile Module Status" is "connected". Click on the "Mobile Module Status" button.



Once communication is confirmed, return the failsafe to active if necessary.