Troubleshooting

Troubleshooting · https://manual.amnimo.com/en/docs/troubleshooting-en/troubleshooting/

failure phenomenon	Possible Causes.	How to deal with it
Unable to start	dead battery	Connect the charger to charge the battery and reboot.
	System malfunction	Contact support to resolve the issue.
Screen operation is not responsive.	mishandling	Operate with your finger (capacitive screens do not recognize non-conductive touch).
	Hands or screen are wet.	Wipe off any moisture or sweat from your hands and screen, and operate the product in a dry condition.
White screen/black screen at startup	Display Abnormality	Reboot the device to check. If the problem persists, contact support.
Display time is not accurate	Not calibrated prior to use	Perform time calibration with the Background Management Tool.
	Had not been used for a long time	Perform time calibration with the Background Management Tool.
Unable to communicate.	Network instability	Make sure that the wireless LAN is connected effectively.
		Make sure the 4G network is active, the SIM card is inserted, and that there is sufficient traffic.
The image is blurred.	Lens is dirty.	Keep the lens clean at all times.
Transmission interrupted during transmission of recorded data	Network instability	Send the recording data again to send the remaining recording data.